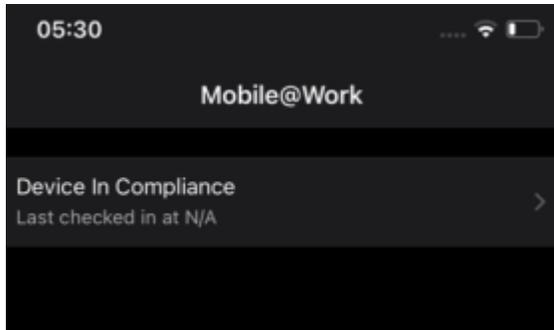


Email Synchronization issue with MobileIron Email+

- Please verify the **MobileIron Mobile@Work** app is showing “Device in Compliance”? If it’s so, please try to open the **MobileIron Email+** app and swipe down to refresh it.



- If it’s still not working, please uninstall **MobileIron Mobile@Work** and **MobileIron Email+** apps from your mobile phone and reinstall **MobileIron Mobile@Work** app again from Apple App store and follow on screen instructions, when it asks Server name please enter **emm.hyundai-europe.com**
- Once **MobileIron Mobile@Work** shows in compliance status, reinstall **MobileIron Email+** app from App store and it will sync your emails within few minutes.